1. Title: No entry

Description: The user enters the conversation with Chad, but it does not address any Fields.

Precondition: The user must already be in conversation with chatbot.

Stages of testing:

1. Do not send anything

Expected Result: Chad should be able to after 5 minutes of waiting to conclude the conversation with a message like: "Good bye!"

Conclusion:

  Chatbot continuously addressed questions and information, "stressing" the user.

2. Title: Simple questions about chatbot.

Description: The user addresses the problems lightweight.

Precondition: The user must already be in a conversation with the chatbot.

Stages of testing:

1. Ask a question like "How are you?" and await his response.

Deliverable: chatbot site should give the answer quickly and to the point.

Conclusion: The answer is slow and does not understand: "Type unhashable 'spacy.tokens.token.Token'"

3. Title: Ask for something outside the knowledge base.

Description: chatbot should ask questions about the unknown.

Precondition: The user must already be in a conversation with the chatbot.

Stages of testing:

1. Ask a question about another area, unknown to him.

Deliverable: chatbot site should ask some information about this topic.

Conclusion: Not working. Ask questions randomly.